

## ACTIONS TAKEN

### Webpages

#### Positive 1

“The website is very useful for finding information for research/papers” Graduate-Biology/Chemistry/Mathematics

#### Negative 3

“Overall very satisfied with the resources that are provided by the library. I feel the Library website can be improved and made more user friendly.”- Graduate-Business/MBA

#### Response:

We look for ways to make it easier for users to discover content on the Library’s pages. Redesigning our entire web pages is a large planning that we are not planning to undertake in the immediate future. As we consider what a redesign might look like, we would appreciate any feedback you can give us as to what you find confusing or inconvenient on our current pages. Please send your comment to [libqual@scranton.edu](mailto:libqual@scranton.edu).